SP Diagnostics - www.spsupport.com





SPi Suite User Guide

SPi Suite installation and User Guide

This guide provides you with information on how to download, install and use your SPi Suite.

For more guides visit the SP Diagnostics Support website www.spsupport.com and go to the Products – ACR – Documents section of the site.

Version 1.001

SP Diagnostics - PO Box 3467 - Chippenham - Wiltshire - SN15 9FH support@spdiagnostics.com - 0844 561 7861

SPi Download Application

Follow this procedure to download the latest SPi suite from the spsupport.com website. If you experience any problems then contact Customer services on *0844 561 7861*.

 If you have not already done so, register on the website. Navigate to Products – SPi – Downloads.



3. Select download.



5. Tick to agree the terms and then select download.



7. Click on it and select 'Download File...'



2. Select SPi Suite. If you do experience problems download the SPi Suite (ZIP). If you are unfamiliar with how to extract this file once downloaded, contact Customer services on *0844 561 7861*.

SPi Downloads	
Downloads for SPI	
Files	
Order By ID File Title Downloads Butmit	Date (Submitter Author Rating
SPI Suite (Zip)	
Published	Yes
Short Description	Pyrou are having trouble invertieating and installing the SPI Suite by this append version.
Submitted On	\$2.0d.2008
file Size	2.011.56 KB
Downloads	58
File Version	1018
SPi Suite	Yet
short Description	the latest version of the GPV bare PL software, this well read this software to update your OPI handset, Version History V1 818 - blade improvement.
Submitted On	\$2 Cid 2904
file Size	2.050 14 93
Downloads	423
Title Mercury	4.712

4. Read through the Terms and conditions.



6. If you get a Yellow bar along the top of the window.



SPi Registration Procedure

Follow this procedure if you are a new SPi iMAP or iKEYS subscriber and your screen displays **Not subscribed'.** If you are a MAP or KEYS subscriber (i.e. you do not have internet access), then registration can be achieved by contacting Customer services *0844 561 7861* and by following the *'Register App'* menu on the handset.

1. To download the **SPi Suite** Application select the link shown below from

<u>www.spsupport.com</u>. You will need to register on the site first.

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es	
dy ID I File Title I Downloads I Submit	Date (Submitter Author Rating
SPi Suite (Zip)	
Published	THE
Short Description	If you are hearing trouten answrite adding and installing the SPN lists by this apped version.
Submitted On	12 Od 2008
File Size	2.011.56 KB
Downloads	58
File Version	1.018
SDI Sulta	
SFI Suite	
	Yet
Published	
Published Short Description	The Lakest version of the UPA bude PC bollware, You well result the software to update your OPA handbet. Version Heithry, VL 218 - blade improvement.
Published Short Description Submitted On	The Lancer version of the strict bulk PLC boffware. Fox each read this sufficient to update your DPL bandeet. Version History, V1 II T& Blade Improvement. 32 Oct 2004
Published Short Description Submitted On File Size	(the lange version of the dry burker VL bollware, this were need that authors to update your OP handlest. Version Heitury VL 218 - blacks improvement. 12 Oct 2009 2 255 h Felsy.
Published Selert Description Salamitted On File Star Described	the Lateral vehicles of the large space (2) collecters, the well react the Laterale space per (P) handback Vesices Healing, VI 818 – Black improvement 12 Cold 2004 21 Cold 2004 21 Cold 2004 21 Cold 2004 21 Cold 2004 21 Cold 2004

3. After you have run the SPi suite application, the 'Welcome to the 'SP Diagnostics SPi Setup Wizard' will be displayed, select 'Next'...



5. When the 'Confirm Installation' screen appears select 'Next'.

🛱 SP Diganostics SPi Suite	_ _ x
Confirm Installation	
The installer is ready to install SP Diganostics SPi Suite on your computer. Click ''Next'' to start the installation.	
Cancel < Back	Next >

2. Your PC may give you a warning saying the Publisher is unknown. Select 'Yes' to accept the changes that will be made.

😗 Use	r Account Control	×	
0	Do you want to allow the following program from an unknown publisher to make changes to this computer?		
	Program name: Publisher: File origin:	SPiSetup_V1.020.exe Unknown Hard drive on this computer	
💌 si	how <u>d</u> etails	<u>Y</u> es <u>N</u> o	
		Change when these notifications appear	

4. The **'Select installation Folder'** screen will appear accept the folder if appropriate and select **'Next'**.

😥 SP Diganostics SPi Suite	
Select Installation Folder	
The installer will install SP Diganostics SPi Suite to the following folder.	
To install in this folder, click "Next". To install to a different folder, enter it be	low or click "Browse".
Eolder: [C:\Program Files (x86)\SP Diagnostics\SPi Suite\	Browse Disk Cost
Cancel < Back	Next >

6. The 'Installing SP Diagnostics SPI Suite' screen will be launched, once the software has been successfully installed select 'Next'.

SP Diganostics SPi Suite	
Installing SP Diganostics SPi Suite	
SP Diganostics SPi Suite is being installed.	
Please wait	
Cancel < Back	Next >

First time registration is required to enable you to get your updates and be notified of future updates.

7. As this is the first time that your SPi has been connected to your PC, the 'Device Driver Installation Wizard'' popup will be displayed.

Device Driver Installation Wizard	
Welcome to the Device Driver Installation Wizard! This wizard helps you install the software drivers that some computers devices need in order to work. To continue, click Next.	
< Back Next > Cancel	

9. Your PC may give you a warning saying the Publisher is unknown. Select **'Install the driver software anyway'** to accept the changes that will be made.



11. You will see the screen *'Installation Complete'* that confirms that the installation was successful, select *'Close'*.

🛃 SP Diganostics SPi Suite	×
Installation Complete	
SP Diganostics SPi Suite has been successfully installed. Click "Close" to evit	
Please use Windows Update to check for any critical updates to the .NET Fram	ework.
Cancel < Back	Close

8. The installation will take a short time to complete; the screen below will be displayed during this process.

Device Driver Installation Wizard
The drivers are now installing
Please wait while the drivers install. This may take some time to complete.
< Back Next > Cancel

10. The 'Completing the Device Driver Installation Wizard' screen is displayed, when your SPi pod has been detected. Select Finish

Device Driver Installation Wizard		
	Completing the Device Driver Installation Wizard	
	The drivers were successfully installed on this computer.	
	You can now connect your device to this computer. If your device came with instructions, please read them first.	
	Driver Name Status	
	SP Diagnostics (usbser) Ready to use	
	< Back Finish Cancel	

12. Run the SPI Suite Application from the start menu, select 'Start' – 'Programs' – 'SP Diagnostics – 'SPi Suite'. (There will also be an icon installed onto your desktop).



13. Read the Privacy Policy and accept before continuing.

14. Enter your Security Details.

- Subscription Number will be provided on paperwork with your SPi.
- Postcode you used when you spoke to Customer Services.
- A valid Email address.



SP Diagnostics SPi Suite : V1.018	
Diagnostics	SP ⁱ
Enter Security	
Please enter the following details:	
Subscription Number:	Subscription Number can be found in the SPI
Postcode:	Subscription Number place contact Diagnostic
Email:	Product Support on USA4 Sof 7 Sof (***130003/000)
	Back Net

First time registration is required to enable you to get your updates and be notified of future updates.

15 Select **'SPi Registration'** in order to register the SPi



17. As this is the first time that your SPi has been connected to your PC, the '*Found New Hardware Wizard*' popup will be displayed.



19. The installation will take a short time to complete; the screen below will be displayed during this process.

Found New Hardware Wizard			
Please wait while the wizard installs the software			
SP Diagnostics SPi			
6			
Setting a system restore point and backing up old files in case your system needs to be restored in the future.			
< <u>B</u> ack <u>N</u> ext> Cancel			

16. Connect your SPi as per the instructions within the SPi update suite. Connect mini USB to SPi and USB to PC



18. The wizard will search for the driver that is now installed on your computer.



20. The 'Completing the Found New

Hardware Wizard' screen is displayed, when your SPI pod has been detected. Select Finish

Found New Hardware Wizard			
	Click Finish to close the wizard		
	< Back Finish Cancel		

21. The SPi Suite first needs to detect the SPi..

P Proposition SP Safe V 2011

Diagnostics

Connecting To SPi

Detecting SPi. Please wait...

23. The latest updates are displayed, select *'download'* to update your SPi and your subscription(s) will be updated with the latest applications

22. The SPI Suite will then connect to the internet to Register the SPi and download your first update. There may no new updates currently for your SPi.

SP Diagnostics SPi S	Suite : V1018		
68 Dic	agnostics		SP ¹
Connect	ting To Internet		
	Charling and developeding up	datas Disessusit	
	Checking and downloading up	Jales. Piease wait	_

24. Whilst the SPi memory card is being updated, follow the on screen instructions



SPi Update Procedure

 Run the SPi Suite Application
 From the start menu, select 'Start' – 'All Programs' – 'SP Diagnostics' – 'SPi Suite'. (There will also be an icon installed onto your desktop).

2. Select the option 'Get SPi Updates'.



4. The Suite will now connect your SPi to the spsupport.com website to confirm your Subscription Number & Postcode.



6. The latest updates are displayed. Select 'Download' to update your SPi, your subscription(s) will be updated with the latest software.





3. Enter your Subscription Number & Postcode.



5. The Suite will now download the latest updates that you are entitled to.

SP Diagnostics SPI Suite : V1.018		
Diagnostics		SP ⁱ
Connecting To Internet		
Checking and downloading updat	tes. Please wait	_

7. Follow the on screen instructions.



Options

1. Run the SPi Suite Application from the		
start menu select 'Start' - 'All Programs' -		
'SP Diagnostics' – 'SPi Suite'. (There will		
also be an icon installed onto your desktop).		

2. Select 'Options' from the menu.



4. Selecting the *'Tests and checks'* button allows you to perform tests to verify that your SPi is functioning correctly and that you are able to connect to the **spsupport.com** website and download the latest software..





3. If you are advised to change your **Subscription Number & Postcode** you can do this from here. Also please keep your email address up to date here to ensure you receive the latest information from SP Diagnostics.



5. You will be asked to perform these tests if you experience problems and need to contact a customer services representative or engineer. This information is also reported back to the **spsupport.com** website in order for the engineer to assist you in resolving your problem.



6. Selecting the 'SPi re-install' button allows you to force the SPi to download your latest update again. This can be used if you think there is a problem with your last update.

F SP Diagnostics SPi Suite : V1.018	
Diagnostics	SP ⁱ
Options and Help	
These are your SPi Suite details	Tests and checks
	Dial Up Eack

7. Connect your SPi as per the instructions within the SPi update suite. Connect mini USB to SPi and USB to PC. Refer to the 'SPi Update Procedure' for more information.





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